Powell River Action. Entre Society – Food Bank
Client Service and Care
Policy - 2024

Collecting Stakeholder Input

The Powell River Action Centre Society Food Bank will provide opportunity for stakeholder input.

1. Annually in January a survey will be included in the monthly hamper for clients to fill out and return. In March senior staff will go over the surveys, collect data, and create a report for the April monthly board meeting. Directors and staff will discuss the survey results and make any decisions required for changes to service provision and supports. The survey will also be posted on the website, in either a fillable or printable pdf. A copy of the survey is attached to this policy.
2. The survey will also be posted on the website for download and printing.
3. A suggestion box will be placed at the front door and will be emptied quarterly. Suggestions will be tallied and presented quarterly at a board meeting for discussion.

Surveys and suggestions will be kept in a file for 2 years.