Powell River Action Centre Society – Food Bank
Client Service and Care
Policy - 2024

Ethical Food Banking Code

The Powell River Action Centre Society Food Bank is committed to operating following the Food Banks Canada *Ethical Food Banking Code.*

Food Banks Canada's Ethical Food Banking Code includes the following policies:

- Service: Provide food and assistance to anyone in need, regardless of their identity or circumstances.
- Respect: Treat all people with dignity and respect.
- Safety: Follow best practices for storing and handling food.
- Privacy: Maintain the confidentiality of personal information.
- Donations: Do not sell donated food.
- Cooperation: Work with other food banks and programs to acquire and share food.
- Awareness: Raise awareness of hunger and its causes.
- Mission: Recognize that food banks are not a long-term solution, and work to reduce the need for food assistance.
- Transparency: Represent activities and mission honestly and accurately.

Food Banks Canada also has a Standards of Excellence program that includes training for community leaders and volunteers on safe food handling.

Food Banks Canada Ethical Food Banking Code is posted as a hard copy on the front wall of the Food Bank and posted on the website. The URL location of the website is posted on the hard copy poster on the wall.

Once annually, at the first meeting of the board past the AGM the directors will sign off on their commitment to adhere to the code. Copies will be kept in the board file for 2 years then archived.

All staff and volunteers will be required to review and sign off that they understand what the Ethical Food Banking code means and that they will adhere to its policies. This process will be part of the new employee/volunteer package and training. Other will be required to sign off on the Policy once annually. Copies of these will be kept in the staff/volunteer file for two years then archived.